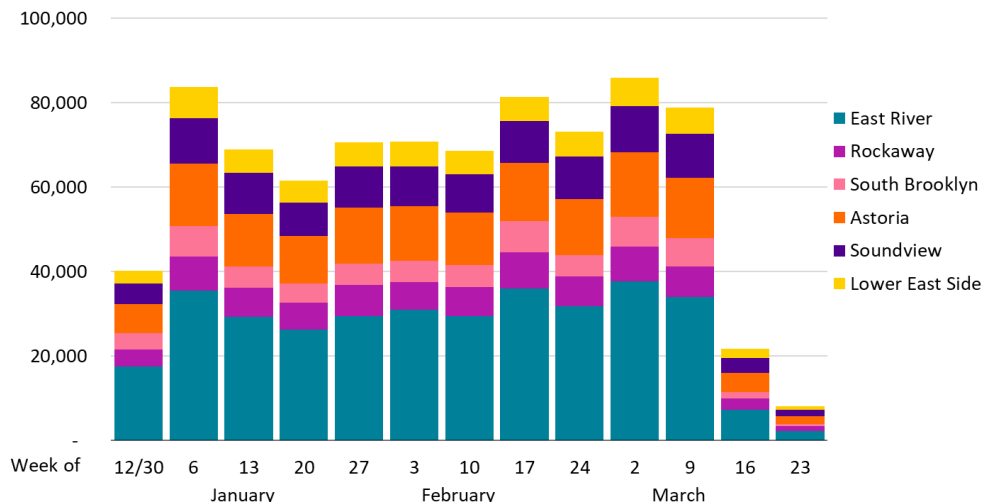


# NYC Ferry QUARTERLY UPDATE

1/1/20 - 3/31/20 | Q1



## Weekly Ridership



## BY ROUTE

1/1/20 – 3/31/20



### On-time Performance<sup>1</sup>

Route	Trips Arriving On-Time
Astoria	98.2%
East River	97.8%
Lower East Side	99.1%
Rockaway	97.9%
South Brooklyn	97.4%
Soundview	94.8%
<b>SYSTEMWIDE</b>	<b>97.5%</b>



### Average Daily Ridership

Route	Weekday	Weekend
Astoria	1,946	888
East River	4,279	2,785
Lower East Side	857	446
Rockaway	1,046	550
South Brooklyn	780	557
Soundview	1,492	508
<b>SYSTEMWIDE<sup>4</sup></b>	<b>10,401</b>	<b>5,734</b>



### Days and Weather

Weekdays	63	Average Daily High Temperature	42° F
Weekends & Holidays	28	Days of Precipitation	61
Total Days	91	Days of Low Visibility	0

## CUMULATIVE SINCE LAUNCH

5/1/2017 – 3/31/20

14.9 M

Riders

21

Landings

31

Vessels<sup>2</sup>

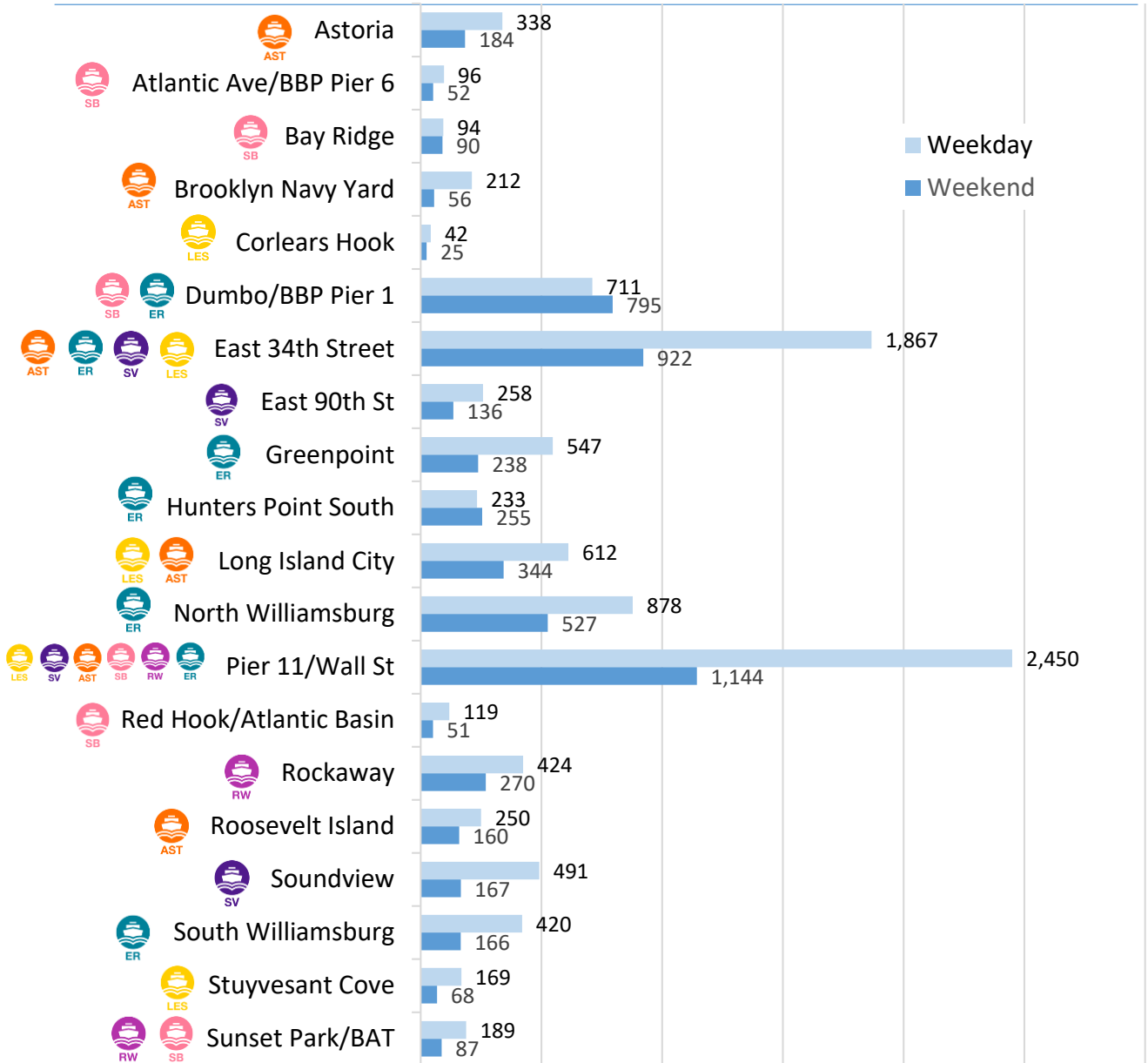
6

Routes





## Average Daily Ridership



### Highlights

The COVID-19 pandemic resulted in a significant decrease in ridership as the NY State Pause order went into effect and only essential workers were encouraged to ride NYC Ferry. A modified schedule went into effect on March 23 that was a 30% reduction of a typical spring schedule.

### Service Notes

Jewel of the Harbor assisted a non-NYC Ferry vessel in distress at the beginning of January. Service to Bay Ridge and Rockaway was suspended due to high winds on two occasions. Three new NYC Ferry vessels were delivered to the NY Harbor.

<sup>1</sup>On Time Performance is calculated as the percentage of stops made within the quarter that depart no more than 1 minute before and arrive no more than 5 minutes past their scheduled times. This report includes delays due to events outside of the control of NYC Ferry, such as vessel traffic, river closures/obstructions, extreme weather conditions, and other U.S. Coast Guard restrictions. When tracking devices are offline, the stops are excluded from the calculation. <sup>2</sup>Number of NYCF-branded vessels available for use; NYCF Partners with other operators to charter vessels at times of high demand. <sup>3</sup>NYCF operates to Governors Island on weekends during its public season. Figure includes average ridership on weekends when service operated in Q2. <sup>4</sup>Governors Island ridership is included in this figure.